

# Terms & Conditions

**BUZZ'S Adventure Tours      Europe 2018 Terms and Conditions      (818) 707-6907**

**As per State law and for your protection, all of your trip payments are placed in BUZZ'S Client Trust Account at Citibank in Agoura Hills, California.      California Seller of Travel - CST # 2026554-40**

**For reasons of Tour & Group Management, Safety and Security you the client, regardless of your age, agree to wear our BUZZ'S silicone identification wristbands at ALL TIMES, 24/7 throughout the duration of the tour. If you do not wear the wrist bands, you will NOT be allowed to participate in BUZZ'S activities and you will NOT be allowed to check-in to any of BUZZ'S hotels. Your parents will be notified. Replacement wristbands will cost you 10.00 Euros, payable by cash only.**

**Failure to follow our directions, you will be terminated from the tour with NO refund.**

**BUZZ'S ADVENTURE TOURS will be referred below as B.A.T.**

**Obligations of BUZZ'S ADVENTURE TOURS, B.A.T.:** is a "tour organizer" and as such, acts as your agent in organizing transportation, lodging and other matters for your tour. While B.A.T. contracts on your behalf with those people or companies it feels will provide you with the best service for the price being paid, B.A.T. has no control or responsibility for the service actually provided.

**LIMITATION OF LIABILITY:** As stated above, B.A.T. is merely a tour organizer who contracts on your behalf with transportation companies and places of lodging, all of which are totally independent of B.A.T.. Therefore, I and all persons claiming through me (including my parents, in the event I am a minor) waive all right to claim damages against, and release from all liability, B.A.T., and its owners, employees, directors and tour guides for any damages, liabilities, causes of action suits, injuries, costs or expenses (including but not limited to legal and medical fees) arising out of any tour or trip, except where the same occurs due to the negligence or willful misconduct of B.A.T., or that of its employees. Specifically included in this waiver as well as any inconvenience suffered and expenses incurred as a result of any cancelled or delayed transportation. Further, I (or my parents, in the event I am a minor) assume all risks inherent with travel to and from, and within Europe. This waiver, release and assumption is made with full knowledge of California Civil Code Section 1542.

**DANGEROUS OR ILLEGAL ACTIVITIES:** Any participant on a tour who participates in any illegal, dangerous, hazardous or detrimental activity forfeits his or her tour privileges without any right to any refund and, at the sole discretion of B.A.T., may either be turned over to the local law enforcement agency having jurisdiction or, if financial arrangements have been made to the satisfaction of B.A.T., returned to the city of departure via the most convenient method of transportation available. The tour participant, or if the tour participant is a minor, his or her parents, hereby indemnify and hold B.A.T. harmless from any and all costs expended (including legal fees ) with respect to the subject matter of this paragraph.

**B.A.T. does NOT provide services similar to a chaperon or babysitter.** In most cases the participants are within one month away from going off to college without a babysitter when attending this tour. They are expected to act as a mature young adult when travelling away from home and in a foreign country. B.A.T. cannot prevent any use or misuse of alcohol and or drugs by the participant. Parents should decide if their college bound young adults are mature and responsible enough to travel to Europe without a babysitter. Parents must also take on the responsibility of educating their young adults regarding safety, proper behavior in planes, trains, hotels, restaurants, nightclubs and public areas regarding proper behavior, alcohol, drugs, sex, violence, petty theft, etc., etc.

**ROOMS:** Most rooms feature a double bed and bed sharing may be required. If you have special requests, Please send written requests of roommates with application. Room photos depicted on web site does not guarantee you that room type. Some hotels may have limited triple and quad rooms. The economy package uses dorm rooms at a maximum of two properties and range from 6 – 12 persons per room. When we use apartments, they are 1 bedroom and sleep 2 people in the bedroom and 2 people on the sofa bed in the living room for a total of 4 persons. If available, a 2-bedroom apartment sleeps 6 persons. Bed sharing is required in most properties, so pick your roommates wisely. Room photos depicted on web site does not guarantee you that room type. Rooms are run-of-the-house and assigned by the lodging property.

**PRICES SUBJECT TO CHANGE:** The prices as set forth herein are effective only as of the date of printing of this brochure, flyer or B.A.T. web site. All prices are subject to change without notice.

**PURCHASE OF AIR TRANSPORTATION:** You have the option to purchase your own airfare on airline miles, credit card point or through your local travel agent or travel web site.

The air seats are limited and if our "low fare" seats/tickets are sold out prior to BUZZ's receiving your application and payment, you will be notified of any change in airfare, taxes or fuel charges and you will have the option to cancel or pay the increase in price so that the participant can travel with the group. **Please note that the "low fare" airline seats/tickets are NON-REFUNDABLE by the airlines and B.A.T. cannot provide any refunds on air seats since the airlines have the full payment/money, NOT B.A.T..** B.A.T. has no control over the airline policies. We strongly suggest that you check all of your family vacation dates and school dates for class finals, graduation, summer school, sport programs, college orientations, etc. before mailing in your application and payment.

**We strongly suggest travel insurance that covers cancellation for medical reasons.**

Look up [www.allianztravelinsurance.com](http://www.allianztravelinsurance.com) and/or [www.travelguard.com](http://www.travelguard.com) for travel insurance.

**CANCELLATION POLICY:** In arranging a tour on your behalf, B.A.T. performs many various services and incurs various expenses, administrative costs on your behalf. B.A.T. has already paid NON-REFUNDABLE DEPOSITS in advance for airline seats, places of lodging and train reservations. Since it is extremely difficult and impractical to ascertain the precise cost of each service performed and each expense incurred by B.A.T. for each participant on an individual basis, you (or your parents, if you are a minor) AGREE FULLY WITHOUT DISPUTE to pay the following to B.A.T. as liquidated damages in the event of cancellation FOR ANY REASON WHATSOEVER (including but not limited to cancellations for medical, financial, disciplinary, sport team schedules, school schedules or family vacations or family emergencies).

**YOUR INITIAL PAYMENT OF \$500.00 IS NON-REFUNDABLE, NON-TRANSFERABLE, NO EXCEPTIONS!**

**Your balance is due by March 7, 2018 or you will be cancelled with no refund.**

**Cancellation Policy:**

**CANCELLATIONS MUST BE MADE IN WRITING! To:** BUZZ'S P.O. Box 1120 Agoura Hills, CA. 91376

We can only take a maximum up to 148 clients on each tour. (175 using extra hotels.) If you cancel on us, in most cases we cannot resale your spot and the space goes empty. By signing BUZZ'S Terms and Conditions and mailing in your first payment of \$500.00 you agree to the following cancellation policy.

Cancellations must be made in writing and delivered by mail via U.S. Post Office.

BUZZ'S ADVENTURE TOURS P.O. BOX 1120 Agoura Hills, CA. 91376

Money pre-paid to BUZZ'S for airline tickets and or Eurail train passes are NON-REFUNDABLE.

The airline tickets we purchase on your behalf are NON-REFUNDABLE!

All cancellations received prior to December 1, 2017 – Full refund less a \$25.00 cancellation fee.

All cancellations received between December 2, 2017 & January 31, 2018 = Refund less a \$500.00 fee.

All cancellations received between February 1 to March 7, 2018 = Refund less a \$750.00 fee.

**All cancellations received after March 7, 2018 = NO Refund.**

We will be fair and for any cancellations prior to May 1, 2018 – we will try to resell your space. If we do, we will try and refund any money that we can get refunded on lodging, and advanced reservations on your behalf less a \$1,000.00 cancellation fee . NO guarantees.

**We strongly suggest travel insurance that covers cancellation for medical reasons.**

Look up [www.allianztravelinsurance.com](http://www.allianztravelinsurance.com) and/or [www.travelguard.com](http://www.travelguard.com) for travel insurance.

**FORCE MAJEURE:** In the event of any delays, strikes, labor disputes, fires, riots, wars, rebellions, terrorist acts or threats, weather, acts of God, or other circumstances beyond the control of BUZZ'S SPORT TOURS which causes the cancellation of the entire proposed trip, BUZZ'S will refund the entire trip price to the participant, **less any non-refundable service or**

**other charges incurred by BUZZ'S including airfare, hotels, rail pass, train reservations, etc.**

If forces beyond BUZZ'S reasonable control, i.e., storms, road closures, train delays, transport strikes, etc., causes the trip to be extended, the participant must pay all extra costs associated with such trip extension, i.e., extra lodging, transportation and meals, or must reimburse BUZZ'S for any such increased expenditures made on the participant's behalf. BUZZ'S does NOT include luggage or baggage handling, bellhop or skycap services.

BUZZ'S is NOT responsible or liable for lost, damaged, misplaced or stolen articles or personal property. You are responsible for your assigned accommodations and for the common spaces you use (including buses & planes). If damage occurs to your assigned accommodations or where you bear responsibility, whether it be done by you, your roommates or outsiders, you (or your parents, if you are a minor) are financially responsible and liable to pay directly to the owners or managers of such properties.

BUZZ'S is NOT responsible for lost luggage, tickets or documents.

BUZZ'S does Not provide or pay for medical transportation or taxi rides to a hospital. If BUZZ'S guides pay for such services, you agree to reimburse us within 5 days of services.

BUZZ'S has NO responsibility to or for me when I am absent from BUZZ'S organized activities, such as visits to friends or relatives, optional activities and when anyone leaves the group without notification of tour leaders.

BUZZ'S reserves the right to make changes in tour itineraries and departure dates, and to modify lodging arrangements, transportation arrangements, including the use of substitute airlines.

**By paying the initial payment of \$500.00 for this trip with cash, money order, or check, I am (or my parents, if I am a minor) accepting and agree to all the Terms and Conditions stated above.**

**I (or my parents, if I am a minor) UNDERSTAND and AGREE to all the Terms and Conditions stated above.**

# BUZZ'S European Adventure 2018

## Tour # 2 June 17 - July 10, 2018

**Trip Application Form**

(818) 707-6907



Mail to: **BUZZ'S P.O. BOX 1120 AGOURA HILLS, CA. 91376**

Please check your school calendar for Last day of class, Finals, Graduation, Family Trips, Summer School, Etc. (NOTE: there are NO refunds on your trip deposit)

Please select one tour below. ✓ in the box.

**Tour # 2 Economy Package \$3,495**  
(Client provides own airfare)

**Tour # 2 Tourist Package \$3,795**  
(Client provides own airfare)

**Tour # 2 Deluxe Package \$4,915**  
(Client provides own airfare)

Please attach a photo copy  
of your  
passport information page.

\*Print or type in "BLOCK LETTERS".

\*\*Print your name as it appears on your passport.

Participant's **Legal LAST NAME,** **FIRST NAME** Middle

**AGE:** \_\_\_\_\_ **BIRTHDATE** \_\_\_/\_\_\_/\_\_\_ **Home phone** ( ) \_\_\_\_\_ - \_\_\_\_\_

**SEX:** MALE FEMALE **Email:** \_\_\_\_\_

**Passport #** \_\_\_\_\_ You can notify us at a later date. **Citizenship** **U.S.** or Other

Your passport **MUST** be valid for 6 months after your return date .

Visit the U.S. Government Web Site at <http://travel.state.gov/content/passports> .

**Legal Street Address:** \_\_\_\_\_

**Apt. #:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

I have enclosed a check # \_\_\_\_\_ in the amount of **\$500** or I Understand that this deposit is NON-REFUNDABLE and it will be used to book and guarantee the price on my trains and pre-book my lodging. I understand that I can make payments for this trip on my own schedule and I agree to have the trip paid in full by **March 7, 2018** or you will be cancelled with no refund on deposits made prior to **March 7, 2018** Failure to pay in full by **March 7,** results in cancellation & NO refund.

**Participant Signature Required.** I have completely read and fully understand the "Release Agreement" and the "Terms and Conditions" as supplied herewith (on the back side of cover letter) and agree to bound hereby, and to comply herewith.

Signature of applicant \_\_\_\_\_ Date \_\_\_\_\_

**Parent or legal guardian signature required.** I am the parent or legal guardian of the above minor applicant.

I have completely read and fully understand the "Release Agreement" and the "Terms and Conditions" as supplied herewith (on the back side) and agree to bound hereby, and to comply herewith.

Signature of parent or legal guardian \_\_\_\_\_ Date \_\_\_\_\_

Print name of parent or legal guardian: \_\_\_\_\_ Date \_\_\_\_\_

PLEASE PRINT CLEARLY

European  
Adventure  
Tour #2 2018

**EMERGENCY MEDICAL CONSENT and RELEASE FORM**

BUZZ'S Adventure Tours P.O. Box 1120 Agoura Hills, CA 91376-1120 (818) 707-6907

Participant's LAST NAME, FIRST NAME AGE: \_\_\_\_\_ BIRTHDATE \_\_\_\_/\_\_\_\_/\_\_\_\_

SEX: \_\_\_\_\_ MALE \_\_\_\_\_ FEMALE Participant's E-MAIL ADDRESS: \_\_\_\_\_

Passport # \_\_\_\_\_ PLACE of BIRTH: \_\_\_\_\_  
City, State Country

ALLERGIES: \_\_\_\_\_

DAILY MEDICATION NEEDED: \_\_\_\_\_

LIST IMPORTANT PAST MEDICAL HISTORY: \_\_\_\_\_

**Swimming Ability:** check one Can't swim Beginner Intermediate Advanced

**Bike Riding Ability:** Can't ride a bike Beginner Intermediate Advanced

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

Mom's E-mail address: \_\_\_\_\_

Dad's E-mail address: \_\_\_\_\_

<b>EMERGENCY CONTACTS:</b>	<b>DAY PHONE:</b>	<b>EVENING PHONE</b>
MOM _____ ( ) _____ - _____	( ) _____ - _____	( ) _____ - _____
DAD _____ ( ) _____ - _____	( ) _____ - _____	( ) _____ - _____
Other _____ ( ) _____ - _____	( ) _____ - _____	( ) _____ - _____

(This document will be destroyed after this tour)

**MEDICAL RELEASE CLAUSE:**

I AGREE THAT THE TOUR GUIDES FROM BUZZ'S SPORT TOURS MAY GIVE MY PERMISSION TO HAVE MEDICAL OR SURGICAL ASSISTANCE PERFORMED THAT MY SON AND/OR DAUGHTER MAY REQUIRE AND THAT I WILL BE RESPONSIBLE FOR PAYMENT OF EXPENSES INCURRED. ( Medical and trip insurance is NOT included in the trip price )  
**WE SUGGEST TRAVEL AND MEDICAL INSURANCE. Look at [www.TravelGuard.com](http://www.TravelGuard.com) and [www.allianztravelinsurance.com](http://www.allianztravelinsurance.com)**  
IT IS UNDERSTOOD THAT THIS CONSENT IS GIVEN IN ADVANCE OF ANY ACCIDENT OR INJURY OR ILLNESS THAT REQUIRES DIAGNOSIS AND / OR TREATMENT, BUT IS GIVEN TO ENCOURAGE THE DOCTORS TO USE THEIR BEST MEDICAL JUDGEMENT AND PROCEED IMMEDIATELY WITH ANY NECESSARY TREATMENT. THIS AUTHORIZATION FOR DIAGNOSIS AND/OR TREATMENT SHALL REMAIN EFFECTIVE FOR THE DURATION OF THIS TOUR. IT IS ALSO UNDERSTOOD THAT THE TOUR LEADERSGUIDES WILL TRY TO CONTACT ME PRIOR TO TREATMENT AND SHOULD I NOT BE REACED, THE ABOVE CONSENT WILL BE EFFECTIVE.

PARENT / GUARDIAN SIGNATURE if under age 18 PRINT NAME DATE

PARTICIPANT SIGNATURE PRINT NAME DATE

**BUZZ'S ADVENTURE TOURS - Behavior Code and Hotel Rules – Tour #2 2018**

**Please read and sign with your parents.**

1. We want you to have the time of your life, but we ask that you behave as a mature young adult at all times.
2. **Make your parents proud, not embarrassed!**
3. Try your best to tone down your volume. **Don't** be loud and obnoxious. **Don't** be an Ugly American!
4. Be polite and friendly to hotel and train staff.  
Say Hello, Please, Thank You, Good Morning, Good Night, etc. in the local language. (see language tips).
5. Use caution crossing the street and entering & departing trains, subways and busses. "Mind the Gap"
6. Use the **"Buddy System"** and **look after your friends** and travel mates!

Shoplifting, graffiti, vandalism, fighting, public drunkenness and possession of illegal drugs are extremely dangerous abroad.

**Failure to comply with these simple rules and regulations listed on this page may result in the termination of your trip. If your trip is terminated, you and your parents will be financially responsible for all costs for your immediate return home. You will NOT be reimbursed for the portion of the trip you miss because of your bad behavior!**

**Hotels:**

1. Pick up a hotel business card and keep it in your pocket or purse at all times in case you get confused.
2. Take BUZZ'S City map with you at all times. Most hotels offer free color maps at the front desk.
3. Quiet Hours: **9:00PM** to 7:00AM  
If you want to socialize or dance, do it outside at cafes and clubs! **NO** room parties! Walls and doors are very thin. Move 100 feet from hotel doorway so you do not disturb friends & other guests.  
Walls and doors are very thin. Please whisper when talking inside hotel hallways and in your room.  
**If you picnic in your room, please take all trash out of your room. Minimum 75.00 Euro cleaning fine for food and liquid stains found in your room. You will also be charged for lost room keys.**  
All hotels, expect you to clean up your trash and you will be charged for any beverage spills or excessive cleaning.
4. **NO outsiders!** Friends, classmates or new people you just met that are not registered on BUZZ'S Tour will **NOT** be allowed in our hotel or in your rooms. **NO Exceptions!**  
If you try to sneak someone in, you will be kicked out of the hotel and you will have to pay for your own lodging. No refunds on your room.
5. **At checkout**, you must pick up all trash and place all towels in a pile on bathroom floor.  
If your room is a mess and you are a slob, get a trash bag from the front desk and pick up all trash and toiletries and place in trash bags. Leave your room as you found it!  
Look under bed and shake out bedding for lost or misplaced items (especially rail pass & passport).
6. Make sure you pay all phone bills & room charges the night before so you won't miss the train.
7. At check-out, Return room key and check-in with your Tour Guide before leaving the hotel.
8. Smoking of any kind is **NOT** allowed and is illegal in any hotel, planes, trains, buses and public places.
9. Public drinking and being drunk in public will cost you a visit to the local jail and you may be kicked off the tour, no refund.
10. Yelling or throwing items from hotel window or balcony is NOT allowed and will cause immediate expulsion from hotel with NO refund. Do not climb on balcony railings, ledges, walls, rooftops etc.

**Hotel Fees & Charges:** 15.00 to 100.00 Euros for lost keys. Minimum carpet cleaning 75.00 Euros  
Minimum fine for smoking in hotel rooms (including hookahs and E-cigarettes) is 500.00 Euros and you will be subject to being kicked out of the hotels with **NO** refund for violating the fire code.  
If you take any snacks or drinks from mini-bar without paying, you will be fined 10.00 Euros per item for theft and be subject to local laws and you can be expelled from the tour with **NO** refund on unused portion of your tour.  
Minimum 15.00 Euro fee added to all unpaid phone, TV., internet and room charges.  
If you order a Taxi through the hotel front desk, you must wait for it. If you leave without taking that Taxi, you will be charged 25.00 Euros minimum.

**I agree to all the rules, fines and fees listed above and countless more rules of "Common Sense & Common Courtesy".  
I agree to be responsible and act in a responsible and mature matter at all times. I accept the consequences for my behavior!  
Your trip application will not be approved and processed without this signed agreement.**

\_\_\_\_\_  
Print Student's Name

\_\_\_\_\_  
Student Sign Here

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Parent's Name

\_\_\_\_\_  
Parents Sign Here

\_\_\_\_\_  
Date